



## CICM/ACEM iValidate

### Interactive Experiential Advanced Communication Skills in Patient-Centred Care



#### DESCRIPTION

Difficult conversations with patients who have a life-limiting illness (LLI) can be an uncomfortable task for even the most experienced clinician. This course is designed to equip practicing clinicians with the advanced skills to communicate more efficiently and effectively, harnessing the strengths of traditional communication with more recent moves to patient-centred approaches for both information gathering and information giving.

#### OBJECTIVES

The program aims to enhance patient-centred care for patients at Barwon Health who have a life-limiting illness (LLI) through teaching staff foundational and advanced communication skills.

#### FORMAT

The course will be delivered online in a blended format with modules sent for prior completion and synchronous webinars over two days with small group interactive learning using simulated patients, delivered via Zoom.

#### TOPICS

- Basic communication skills using the Calgary-Cambridge model for clinical communication
- Breaking bad news
- Ethics and law for substituted decision-making
- Goals of care documentation completion

#### 2021 WORKSHOP DATES

1	Tuesday 23 February & Tuesday 2 March
2	Wednesday 24 February & Wednesday 3 March
3	Tuesday 6 & Tuesday 13 April
4	Thursday 5 & Thursday 12 August
5	Friday 6 & Friday 13 August
6	Tuesday 14 and Tuesday 21 September
7	Thursday 4 & Friday 5 November
8	Thursday 11 & Friday 12 November

**Time: 9:00 am – 2:30 pm (0900 – 1430 hours)**

NB: Workshops will run on daylight saving time when applicable

**COURSE FEE:** \$ 950 per person (GST inclusive)

**REGISTRATION:** Complete application form and return to:

Email: [CET@barwonhealth.org.au](mailto:CET@barwonhealth.org.au) Fax: 03 4215 3489

Post: Clinical Education & Training, PO Box 281, Geelong 3220

**Registration enquiries:**

☎ 03 4215 3260 📧 [CET@barwonhealth.org.au](mailto:CET@barwonhealth.org.au)

**Closing date:** Registrations close two weeks prior to each workshop or when places have been filled.

#### CANCELLATION POLICY

Cancellations made two weeks prior to the workshop date will be refunded at 80% of payment. No refund will be given for cancellations made after this date, however, you are welcome to send another delegate in your place.

#### COURSE ENQUIRIES

Sharyn Milnes

Manager Communication Education - iValidate

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iValidate is an accredited course

delivered by

**Barwon Health - Clinical Education & Training**

